

## Integrated Services

*Providing IT leaders with more time, energy and money to drive innovation and stay ahead of technology disruptions*

The digital era is dramatically transforming the pace of doing business. To stay relevant in this ever-shifting business environment, IT leaders need to run core operations in an extremely nimble fashion while

focusing continuously on reducing cost and investing more in 'grow-the-business' initiatives. However, IT teams are fragmented across the IT lifecycle of plan-to-operate and are not geared to respond swiftly to these dynamic business needs. Moreover, the current way of managing IT continues to consume majority of their time, energy and money, rendering IT to play a support role

## 5 key challenges faced by the current distributed way of managing IT

Distributed teams across the IT lifecycle

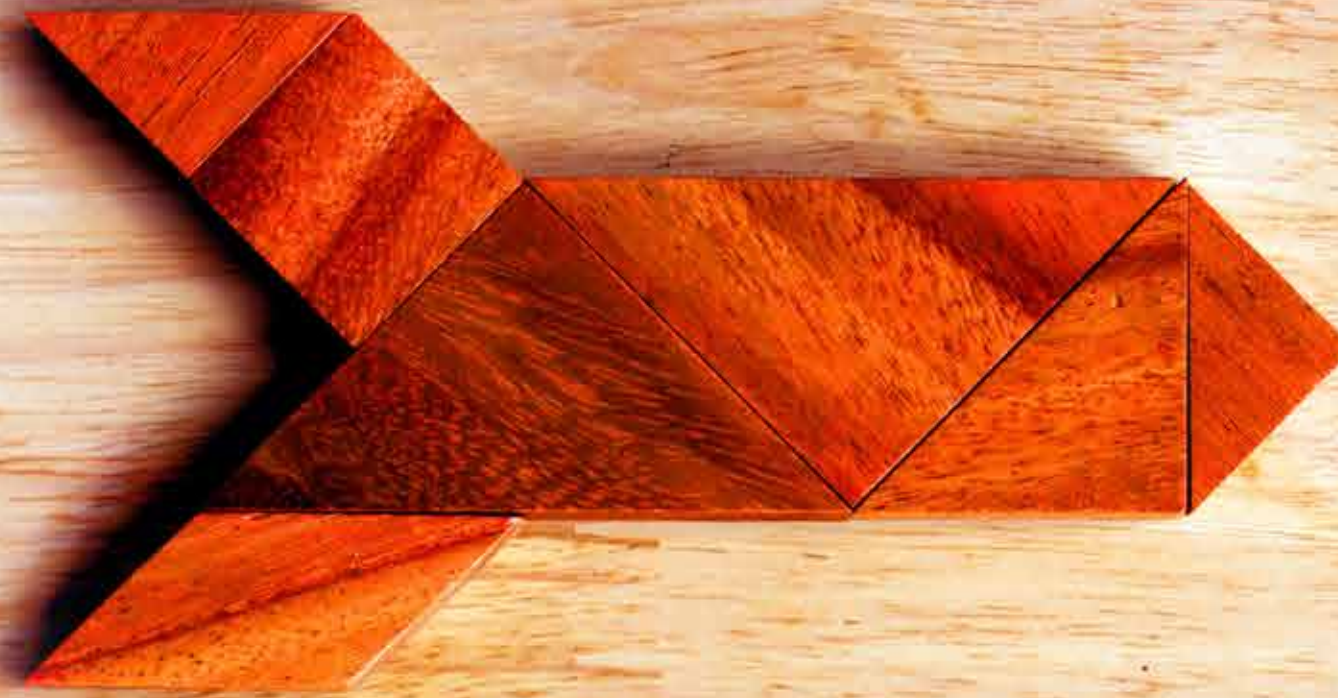
Lack of cross leverage of best practices or tools across the different teams

Discrete Automation components

Longer feedback loops across teams

Fragmented Agile and DevOps principles





## The solution lies in Integrated Services *A new and composable way forward*

### Three key features of Mindtree Integrated Services

Unified methodology

End-to-end automation

Ways of working

Mindtree Integrated Services combines next- practice methods and tools to tightly integrate infrastructure and applications into a unified foundation that provides up to **30%** cost savings as compared to the traditional operating models.

Mindtree Integrated Services achieves this by seamlessly tying together different stages of IT lifecycle by using a single-thread delivery approach and an operating model that aligns processes across IT services and the technology landscape.

#### Unified methodology

It brings together key tenets of Agile and DevOps practices to ensure faster and better IT delivery through:

- An Integrated Target Operating Model
- Operational practices adopted from DevOps and Agile
- Value stream mapping (from day one), waste identification, inefficiencies, manual handoffs and wait times
- Continuous Integration (CI), Continuous Automation (CA) and Continuous Delivery (CD), across the full IT stack

#### End-to-end automation

Mindtree has invested in building an enterprise-class composable meta-platform, which helps accelerate clients' automation journey across the IT Lifecycle, while providing the following toolchain integration benefits:

- Pre-built integrations between leading open source and COTS point tools and components
- Single, unified dashboard that consolidates data from all components, enables capabilities to create custom dashboards, and sets thresholds and targets
- Easy drag-and-drop visualization of enterprise tool and technology stack capabilities

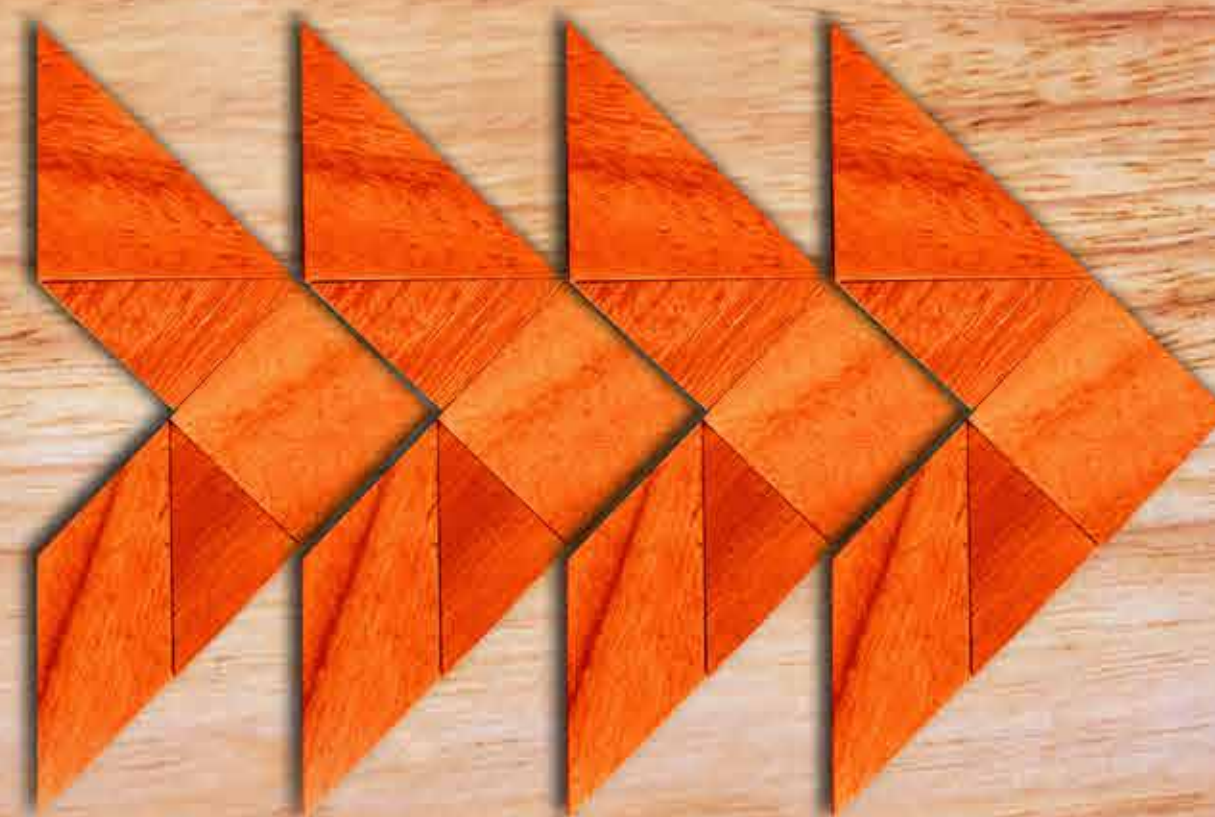
- Integrates custom automation capabilities developed in-house such as Machine Learning (ML), Chatbots and Robotic Process Automation (RPA)

#### Ways of working

The single-thread delivery approach unifies the goals of development, testing and support engineers to focus on faster time-to-market, and enhanced quality and reliability. This can be achieved through:

- Implementing common unified goals across teams
- Integrating product teams supporting the entire lifecycle
- Reorienting skills towards full stack engineers





## Mindtree Composable Automated Platform for Enterprises (Mindtree CAPE)

To effectively address the challenges of toolchain integration, you need a meta-platform to compose, provision, operate and visualize integrated service delivery across the plan-to-operate lifecycle.

Mindtree Integrated Services is powered by Mindtree CAPE, an enterprise-class plug-and-play platform that integrates the enterprise technology landscape and accelerates end-to-end automation journey. It is equipped with converged capabilities of DevOps and Agile along with technologies like Robotic Process Automation and Cognitive Computing.

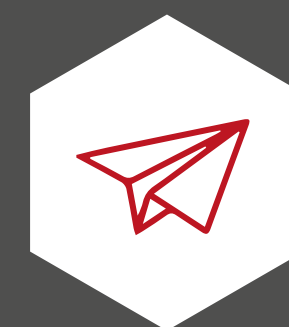
### Mindtree CAPE Capabilities

#### Compose



Setup and connect tool chains required for an enterprise through pre-built integrations with industry-leading tools

#### Provision



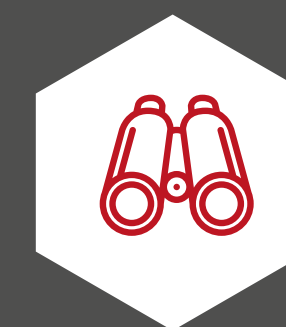
Deploy Integrated tool chains on the chosen infrastructure (On-premise and/or Cloud)

#### Operate



Engineers workbench to execute allocated work across the IT Delivery lifecycle

#### Visualize



Get real-time visibility of unified metrics from multiple tools



Compounding commercial benefits of the right methodology, technology & process



$$\Sigma \text{ No more silos (reduced cost)} + \text{Continuous Automation (increased productivity)} + \text{Continuous Integration (faster time to market)} = \text{More Time, Energy, Money for Innovation}$$

- Unified Agile, DevOps and Automation to manage end-to-end IT
- LEAN-driven business value realization
- Collaborative onboard framework
- Enabled by a focused organizational change management

- Customizable automated platform that leverages existing toolsets and technology landscape
- Seamless integration with open source and licensed toolsets

- Up to 30% cost reduction across IT operations
- Modularized commercial construct based on services and service tenets
- 'As-a-Service' offering on flexible financial constructs

Mindtree [NSE: MINDTREE] delivers digital transformation and technology services from ideation to execution, enabling Global 2000 clients to outperform the competition. "Born digital," Mindtree takes an agile, collaborative approach to creating customized solutions across the digital value chain. At the same time, our deep expertise in infrastructure and applications management helps optimize your IT into a strategic asset. Whether you need to differentiate your company, reinvent business functions or accelerate revenue growth, we can get you there. Visit [www.mindtree.com](http://www.mindtree.com) to learn more.