



**Mindtree**

*Welcome to possible*

Registered Office Address: Mindtree Ltd.  
Global Village, RVCE Post, Mysore Road,  
Bangalore-560059, Karnataka, India.  
Corporate Identity Number (CIN): L72200KA1999PLC025564  
E-mail: info@mindtree.com

**Ref: MT/STAT/CS/18-19/181**

**February 26, 2019**

**BSE Limited**

Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai 400 001.

**National Stock Exchange of India Limited**

Exchange Plaza,  
Bandra Kurla Complex, Bandra East,  
Mumbai 400 051.

Dear Sirs,

**Subject: Press Release-Mindtree Recognized as Rising Star by ISG for Its Advanced IT Infrastructure Management Platform**

This is to inform you that, the Company proposes to make a press release on the following topic:

**“Mindtree Recognized as Rising Star by ISG for Its Advanced IT Infrastructure Management Platform.”**

A copy of the press release to be distributed to the media is enclosed herewith.

Please take the above intimation on records.

Thanking you.

Yours sincerely,

*for Mindtree Limited*

Vedavalli S

**Company Secretary**

## Mindtree Recognized as Rising Star by ISG for Its Advanced IT Infrastructure Management Platform

*Report cites Mindtree's highly automated MWATCH platform for simplifying IT infrastructure*

**Warren (NJ) and Bangalore (India) – February 26, 2019** – [Mindtree](#), a global technology services and digital transformation company, has been positioned as a Rising Star for its MWATCH™ integration platform in the service operation and delivery quadrant in the U.S. in the ISG Provider Lens™ Quadrant Report 2019 on Service Integration and Management (SIAM) and IT Service Management (ITSM).

The ISG Provider Lens report compares organizations that support clients through dedicated IT infrastructure services. The offerings range from assessments, design, implementation consulting and extend to full scale implementation and operation services.

“Enterprise IT infrastructures must be built to be more agile, so that they can stay aligned as business priorities change,” said Manas Chakraborty, Senior Vice President and Head of Enterprise Services for Mindtree. “The Mindtree rating reflects the large and sustained investment that we have made to our MWATCH platform, giving our clients an edge to integrate infrastructure and application management so that IT can be more responsive and adapt to business needs.”

The ISG report cites Mindtree's strengths as:

- **“Highly automated through extensive use of BOTs”**: MWATCH uses a highly sophisticated architecture where BOTs perform system management tasks, freeing up human workers from time-intensive manual labor. More than 400 BOTs automatically respond to requests from devices or intelligent BOTs built into the system. They perform a variety of tasks, such as auto-discovery, event correlation, incident remediation, self-healing and log processing.
- **“Open and flexible”**: The flexible architecture seamlessly integrates with customer's tools, helping clients protect their IT investments and avoid issues with organizational change management. MWATCH serves as the orchestrator through two flexible and adaptive interfaces that allow the integration of established IT Service Management solutions.
- **“Functional extension with established solutions”**: MWATCH was designed in partnership with ServiceNow to provide automated end-to-end and orchestration capabilities. This provides customers with a consolidated view across their entire infrastructure and applications to gain valuable insights and perspectives.
- **“Cost saving for customers”**: The MWATCH platform uses native APIs to continuously monitor and manage existing customer instances and the performance of AWS and Azure backend virtual machines, increasing IT and service efficiencies and reducing costs.



“SIAM and ITSM are ‘fundamental pillars’ of the digital transformation efforts many companies are undertaking,” said Esteban Herrera, Partner and Global Leader of ISG Research. “SIAM providers like Mindtree are helping customers move from labor-intensive IT management processes to highly automated ones,” he added. “They are helping their clients create a sustainable business IT environment by highly automating management tasks.”

The ISG Provider Lens™ Quadrant report series provides valuable insights on service provider capabilities based on ISG’s unique methodology, which blends empirical, data-driven research and market analysis with the real-world working experiences and observations of ISG’s global advisory team.

To learn more about Mindtree’s IT infrastructure management offerings, visit: <https://www.mindtree.com/services/operations/infrastructure-management>

### **About ISG**

ISG (Information Services Group) (Nasdaq: III) is a leading global technology research and advisory firm. A trusted business partner to more than 700 clients, including 75 of the top 100 enterprises in the world, ISG is committed to helping corporations, public sector organizations, and service and technology providers achieve operational excellence and faster growth. The firm specializes in digital transformation services, including automation, cloud and data analytics; sourcing advisory; managed governance and risk services; network carrier services; technology strategy and operations design; change management; market intelligence and technology research and analysis. Founded in 2006, and based in Stamford, Conn., ISG employs more than 1,300 professionals operating in more than 20 countries—a global team known for its innovative thinking, market influence, deep industry and technology expertise, and world-class research and analytical capabilities based on the industry's most comprehensive marketplace data. For more information, visit [www.isg-one.com](http://www.isg-one.com).

### **About Mindtree**

Mindtree [NSE: MINDTREE] is a global IT consulting and services company which helps clients across 17 countries achieve business agility, competitive edge, and growth. We harness the power of Continuous Delivery, our digital expertise, industry knowledge, and research in emerging technologies to drive efficiencies and enable business innovation for over 340 clients. Mindtree is consistently regarded as one of the best places to work. This is a reflection of our entrepreneurial, collaborative and dedicated “Mindtree Minds” who embody the winning culture that defines our commitment to excellence, innovation, and co-creation. To learn more about us, visit [www.mindtree.com](http://www.mindtree.com) or follow us @Mindtree\_Ltd.



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For more information, contact:

INDIA

Rahul Nag

Mindtree Ltd

+91-9958644228

[Rahul.Nag@mindtree.com](mailto:Rahul.Nag@mindtree.com)

UNITED STATES

Erik Arvidson

Matter

978-518-4542

[mindtree@matternow.com](mailto:mindtree@matternow.com)

EUROPE

Susie Wyeth

Hotwire

+44 20 7608 4657

[susie.wyeth@hotwireglobal.com](mailto:susie.wyeth@hotwireglobal.com)