Mindtree uses its tools and accelerates to optimize the cost pressure on enterprises that results from implementing digital transformation and creates the right ratio of spend-on-run vs. investments in new projects, while ensuring business continuity.

ATLAS managed service framework: The company uses ATLAS™ to conduct a 360 degree assessment of key dimensions of the client’s application. The assessment considers ease of outsourcing, transition complexity, automation ROI, agile maturity, DevOps maturity, the value of IT investments, production risks, software resiliency, maintainability and technical debt. A major benefit of doing the assessment is gaining insights into the portfolio to determine transition speed, and approach.

Automating incident response using bots: Mindtree has more than 518 bots in use, of which 113 are specifically used for SAP. Bots reduce the number of L1 and L2 resources and are mainly leveraged for incident response to reduce response time.

Caution
Mindtree could increase its partnerships in the Nordics region, which would increase its ability to provide the local expertise needed for servicing managed services clients.