Mindtree Duck Creek Offerings

01 Insurance Business Consulting
Align your IT strategy with your business objectives for core digital transformation

02 Core Transformation with DCOD
Speed to value for early value realization and business growth
Transform your IT with Duck Creek OnDemand at core, faster integration using Duck Creek Anywhere APIs. Implement microservices with internal and external systems to automate your business processes supported by Agile delivery, intelligent automation, and proven accelerators for speed to value.

03 Application Management Services
Increase operational efficiency and reduce costs while innovating
Continuous integration and delivery in On-premise or On-demand environments and focused management of applications in production with high automation and a well-proven support model.

04 Data Solution and Analytics
Data-driven decisions for growth, profitability, and customer satisfaction

05 360 Degree Quality Engineering
Ensure first time right, production-ready systems in the fastest time possible

06 Upgrade and Cloud Migration
Enhance IT capability, focus on business growth with zero InfraOps liability

The Mindtree Advantage
- Expertise in Duck Creek suite implementation honed over 18 years and 200+ successful projects, making us one of Duck Creek's most experienced global partners.
- Comprehensive offerings with end-to-end solutions across different business process areas, system platforms, and deployment models.
- Comprehensive Duck Creek production support through managed capacity models with continuous integration and continuous delivery of features, products, and updates.

- Exclusive Duck Creek training center with crafted classroom courses to enable Mindtree professionals to sharpen their Duck Creek software expertise and expose them to live examples and case studies.
- Continuous learning opportunities for Mindtree professionals to keep abreast with newer modules and functionalities in Duck Creek like Page Builder, Distribution Management, Producer, Reinsurance Management, OnDemand (multi-tenant), Claims V12, Data Insights (Data Hub, Business Analytics and Reporting), and Underwriting Workbench.

Our Differentiators

- 18 Years of Experience
- 38 Solution Accelerators
- 200+ Successful Projects
- Largest pool of experienced Duck Creek Professionals
- PREMIER Duck Creek Partner

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**Solution Accelerators for Duck Creek**

- **XactConnect**
  - Integration platform with plug-ins for third-party service providers such as LexisNexis, Pitney Bowes, ISO, Payment Gateways, and SharePoint for doc management

- **Insurance BOT Library**
  - Renewal Conversion framework using RPA, QA, BOT for testing conversions

- **Automated Configuration BOT**
  - Accelerated configuration for Policy and Billing functionalities such as Forms configuration generation, payment, refund, general ledger, and pay plan creation

- **Headless Testing Framework**
  - Headless testing framework to support accelerated testing of ISO Rate Changes, Functional Regression, and Test Policy creation via API

- **DevOps Toolkit**
  - Automated toolkit for managing SDLC lifecycle with configuration management and automated deployment

- **Full Suite Agile Feature List**
  - Out-of-the-box feature list for policy, billing, and claims to jump-start the creation of product backlog for Agile implementations

- **Insurance Process Maps**
  - Ready-to-use business processes to jump-start transformation journey

- **XactRTR**
  - Renewal conversion of legacy policies and integration with comparative raters

- **Product Factory Model**
  - A proven development methodology to speed up product and state rollouts

- **OOB Test Case Repository**
  - 9000+ test case repository for CL, WC Policy, Billing, and Claims modules

- **Duck Creek AMS Tool Kit**
  - Auto-correct policy-billing imbalances, self-healing BOTs, AMS service catalogue, upgrade, and SOP

**Success Stories**

1. **Helped a specialty insurance company of $1.5 billion**, process claims in **minutes**, increased claims handling capacity by **37** times and rollout products in **weeks**.

2. **Helped $10 billion specialty commercial lines** rollout products/changes in weeks, and improved product rollout quality certification efficiency by **70%** using Mindtree accelerators.

3. **Lifecyle automation and process optimization led billing fixes throughput by 150%, maintaining customer satisfaction and improved compliance for a $35 billion personal lines insurer.**

4. **Aided an $1 billion DWP US-based regional insurance firm achieve 20% operational efficiency through our independent testing services.**

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Mindtree [NSE: MINDTREE] is a global technology consulting and services company, helping enterprises marry scale with agility to achieve competitive advantage. “Born digital,” in 1999 and now a Larsen & Toubro Group Company, Mindtree applies its deep domain knowledge to 290+ enterprise client engagements to break down silos, make sense of digital complexity, and bring new initiatives to market faster. We enable IT to move at the speed of business, leveraging emerging technologies and the efficiencies of continuous delivery to spur business innovation. Operating in more than 15 countries across the world, we’re consistently regarded as one of the best places to work, embodied every day by our winning culture made up of over 21,000 entrepreneurial, collaborative and dedicated “Mindtree Minds.”