Safe Harbor

This presentation may contain forward-looking statements, which involves number of risks and uncertainties that could cause our actual results to differ materially from those in such forward-looking statements.

The conditions caused by the COVID-19 pandemic could decrease customer’s technology spending, affecting demand for our services, delaying prospective customers’ purchasing decisions, and impacting our ability to provide on-site consulting services; all of which could adversely affect our future revenue, margin and overall financial performance. Our operations may also be negatively affected by a range of external factors related to the COVID-19 pandemic that are not within our control. We do not undertake to update any forward-looking statement that may be made from time to time by us or on our behalf.
Trends we see gaining traction

Customer
- Digital Shopping is here to stay
- Contactless Commerce
- Remote Sales and Customer Service
- Touchless Service

Operations
- Contactless Operations
- Smart Manufacturing
- Remote Monitoring and Control
- Remote Support

Workplace
- Remote Work
- Workplace Safety
- Focus on Resiliency than Efficiency
- Wider Use of Contingent Workers
Our Customer Engagement Solutions and Experience

Our Solutions and Offerings for Customer Engagement

- D2C/ B2B Commerce
- Virtual Tours
- Collaborative Visual Configuration using AR/ VR
- Virtual Marketplace
- Contactless Payments
- Cognitive Customer Service
- Touchless Service such as voice-enabled kiosks during shopping, checkouts, payments, pickup & delivery

Building Blocks/ Enabling Technologies

- Marketing and Commerce Platforms
- Augmented Reality/ Virtual Reality
- Chatbots/ Voice Bots
- Robotic Process Automation
- Artificial Intelligence
- Internet of Things

Success Stories

- Direct to Consumer for a leading CPG brand
  - 30% Faster GTM
  - 20% YOY growth in online buyers
  - Rapidly transform go-to-market for 15 brands by building direct to consumer channels

- AR visualizer app for a multinational paint company
  - 20mn+ Downloads
  - 30% Reduced Costs
  - Augmented Reality app to help consumers experiment with real paint colors right from their home in 60+ markets

- Enabling Virtual Banking for an American Banking
  - Contactless Branch Exp.
  - 10+% From New Revenue Stream
  - Virtual Reality-based Walkthrough of the bank branch to address all queries and conduct transactions

- Enabling Virtual Property Tour for a Real Estate Major
  - 30+% Increase in Virtual Footfalls
  - 200+% Increase in time spent on website
  - 360 Degree Virtual Tour of properties for rentals or purchase on website and mobile app

Mindtree

Redefining Possibilities
## Our Operations Solutions and Experience

### Our Solutions and Offerings for Customer Engagement

- Solutions for retail, banking, hospitality, airlines such as voice-enabled kiosks
- Plant and Equipment Monitoring
- Vision and AI-based Quality Management
- Remote Monitoring using IIoT
- Digital Twins
- AR-based Remote Assistance with digital share and annotation

### Building Blocks/Enabling Technologies

<table>
<thead>
<tr>
<th>Mobile Apps</th>
<th>Computer Vision</th>
<th>Chatbots/Voice Bots</th>
<th>Industrial Internet of Things</th>
<th>Artificial Intelligence</th>
<th>Augmented Reality/Virtual Reality</th>
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</thead>
<tbody>
<tr>
<td></td>
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</table>

### Success Stories

<table>
<thead>
<tr>
<th>Contactless Quality Control for a leading food manufacturer</th>
<th>Corrective Supply Chain Analytics for a CPG Major in emerging market</th>
<th>Remote Facilities Mgmt. Operations for Asset Management Company</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduced Defect Rate</td>
<td>Closed the sales gap of affected channels 80% Achievement Rate</td>
<td>Better Asset Utilization, Anomaly Detection 18% Energy Efficiency Savings</td>
</tr>
<tr>
<td>Reduced Cost of Poor Production Process Quality</td>
<td></td>
<td>IoT-based transformation of facilities ops. with video analytics, occupancy sensors, remote asset monitoring and control</td>
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<tr>
<td>Automated the manual process of food packaging line inspection with IIoT, Computer Vision, AI</td>
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</tbody>
</table>

- **Mindtree**

Redefining Possibilities

5
## Our Future of Work Solutions and Experience

### Our Solutions and Offerings for Customer Engagement

- Virtual Communications and Collaboration Solutions for remote workers
- IoT & vision-based solutions for social distancing, live tracking, contact tracing, crowd density monitoring
- Hyperautomation
  - Data-driven decision making
- Microlearning and immersive learning solutions
- Mobile Apps with assisted onboarding

### Building Blocks/ Enabling Technologies

<table>
<thead>
<tr>
<th>Collaboration Platforms and Mobile Apps</th>
<th>Computer Vision Internet of Things</th>
<th>Chatbots/ Voice Bots</th>
<th>Robotic Process Automation</th>
<th>Visualization and Analytics</th>
<th>Augmented Reality/ Virtual Reality</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virtual Collaboration Solutions</td>
<td>Computer Vision &amp; Internet of Things</td>
<td>Chatbots/ Voice Bots</td>
<td>Robotic Process Automation</td>
<td>Visualization and Analytics</td>
<td>Augmented Reality/ Virtual Reality</td>
</tr>
</tbody>
</table>

### Success Stories

<table>
<thead>
<tr>
<th>Remote Sales Platform for a CPG major</th>
<th>Enabling Employee Self Service for a Consumer Electronics Retailer</th>
<th>Safe Return to Workplace solutions for a leading IT Services Company</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arrested the drop in retail sales</td>
<td>40% Lower Cost of Operations per Store</td>
<td>Employee Safety and Well being</td>
</tr>
<tr>
<td>Enabling field sales to take orders from distributors remotely through tele sales and WhatsApp</td>
<td>30% TCO Reduction</td>
<td>IoT, Vision, AI and Biometrics-based solutions to help employees return to work safely at the reopened offices</td>
</tr>
<tr>
<td></td>
<td>25% Reduction in on-field support</td>
<td>Safety reopen office locations</td>
</tr>
<tr>
<td></td>
<td>Bots for self-service and field force enablement coupled with remote expert support to reduce touchpoints</td>
<td></td>
</tr>
</tbody>
</table>
Changing customer experience needs

- Touchless Check-in Kiosks
- Biometric Identification
- Contactless Boarding
- Self Service Bag Drop
- Digital Health Passport
- Touchless Hotel Stay
Our experience in delivering solutions for customers

- Contactless arrivals & mobile key implementation for 3500 properties in a large hospitality global chain
- Automated refunds processing for a large North American Carrier. Voice based customer service agent for rebooking
- Car reservation and rental contactless flow implemented for large car rental company across US and Europe
Future business demand

Customer
- Automated Rebooking
- Touchless Kiosks
- Virtual Queues
- Touchless Retail

Operations
- Staff Biometric Screening
- Cleaning Schedules
- Contact Tracing
- Onboard Safety Protocols

Workplace
- Ground Handling Staff
- Technical Operations
- Call Center Operations
Welcome to possible